



Managing McCormick Place Complex and Navy Pier

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MPEA Chief of Staff Retires

Mulcrone to run management consulting business after noteworthy accomplishments while overseeing staff and operations at McCormick Place® and Navy Pier®

CHICAGO – Laurence P. Mulcrone has retired as Chief of Staff of the Metropolitan Pier and Exposition Authority (MPEA), the owner and operator of the McCormick Place convention complex and historic Navy Pier. Mulcrone is leaving the MPEA to concentrate on his management consulting business - REM Management Services, Inc. - which provides management training and consultation in all phases of company operations and administration.

As Chief of Staff, Mulcrone directed all corporate responsibilities including Security and Safety, Human Resources, Budget/Finance, Construction/Development, Government /External Relations, Workforce and Business Diversity, Marketing and Communications, Research/Strategic Planning, and Information Services. He also assisted the Chief Executive Officer by coordinating activities of the General Council, the General Managers of McCormick Place and Navy Pier, and provided administrative assistance to the MPEA Board of Directors.

Prior to this assignment, Mulcrone was the Senior Director of the Department of Security and Safety and previously held the position of Senior Director of Facilities. In those positions, he managed a \$125 million budget, and supervised more than 500 personnel.

“On behalf of our Board, I want to thank Larry Mulcrone for his leadership, dedication and outstanding service to the Authority,” said Ted Tetzlaff, Chairman of the MPEA Board. “His expertise in management, operations and security have served McCormick Place and Navy Pier well during the past nine years and he will truly be missed.”

During his tenure at the MPEA, Mulcrone was instrumental in changing the management culture of the Authority into a smaller, decentralized organization holding managers accountable for their department results through a series of metrics. His many other noteworthy accomplishments include the creation of an Executive Management Team to act as a “problem-solving” forum for addressing critical issues and internal processes; overseeing the restructuring of the MPEA procurement process to promote transparency in contract management; re-engineering the MPEA Business Diversity department to increase the opportunity for minority and women-owned businesses to participate in the procurement process; and overseeing the creation of an award-winning employee recognition program.

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Juan A. Ochoa, Chief Executive Officer of the MPEA, says an unwavering commitment to the community, the MPEA staff and the customers of McCormick Place and Navy Pier, was the special quality that truly defined his Chief of Staff.

“Larry Mulcrone has used a firm, yet fair and compassionate, style to improve our systems and procedures. He transformed our safety and security department, for example, into a well-trained, disciplined, proactive team that better meets the needs of the millions of guests to McCormick Place and Navy Pier each year. His professionalism and expertise will serve him well in his new business venture. Everyone at the Authority wishes him the best of success as he begins a new chapter of his career,” said Ochoa.

Prior to joining MPEA in 2000, Mulcrone had a distinguished career in law enforcement. Following two years in the United States Army Military Police Corps, Mulcrone joined the Elmhurst Police Department as a patrol officer. In 1976, he was appointed as a Special Agent with the Illinois Bureau of Investigation, and rose through the ranks of the Illinois State Police to the position of Lieutenant Colonel in charge of Patrol and Investigation Operations in Northern Illinois, managing almost 1100 personnel. He was also assigned as the Laboratory Director of the Chicago Forensic Science Center, which was the largest accredited Crime Laboratory in the world in 1997 and Deputy Director of the Illinois Liquor Control Commission in 1999.

Mulcrone and his wife, Karen, have been married since 1972, have four children and five grandchildren. He has a Bachelor’s Degree in Commerce from DePaul University, a Master’s Degree in the Administration of Justice from Webster University, and a Master’s Degree in Management from DePaul University. Mulcrone has lectured at universities and police academies throughout the United States, and has published several articles.

The MPEA is a municipal corporation that owns and manages McCormick Place, regarded as the premier convention center in North America, and seeks to promote and operate conventions, fairs and expositions in Chicago, in an effort to strengthen the local economy. The Authority is also charged with carrying out the recreational, commercial and cultural redevelopment and operation of Navy Pier, which has become the Midwest’s most popular tourist and leisure attraction.

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